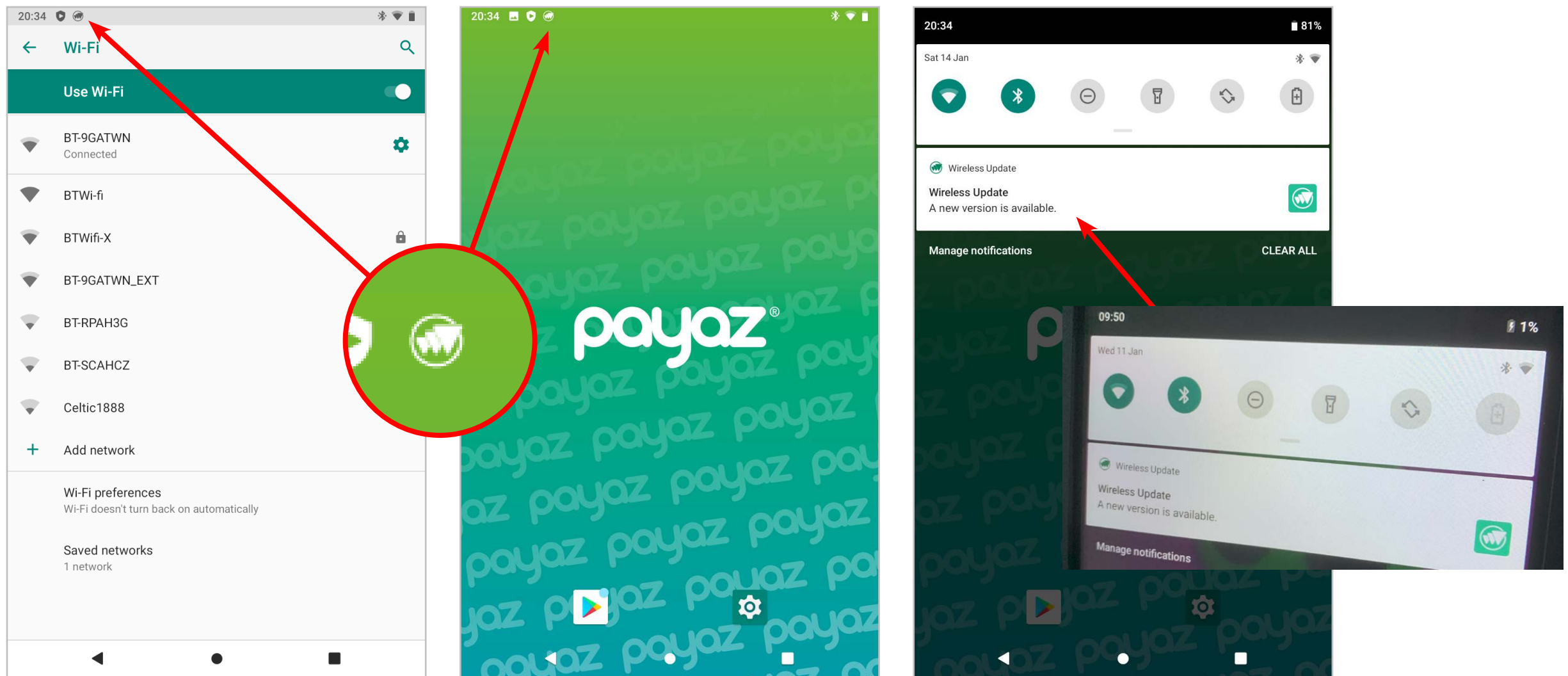


# INSTALLING PAYAZ OTA SYSTEM UPDATE

An update has been issued for Payaz devices which are affected by an error where the Give a little app will not update or returns to previous version after restart. Please follow the below instructions.

Note: This issue only affects Android 9 models supplied in late 2022 and early 2023.

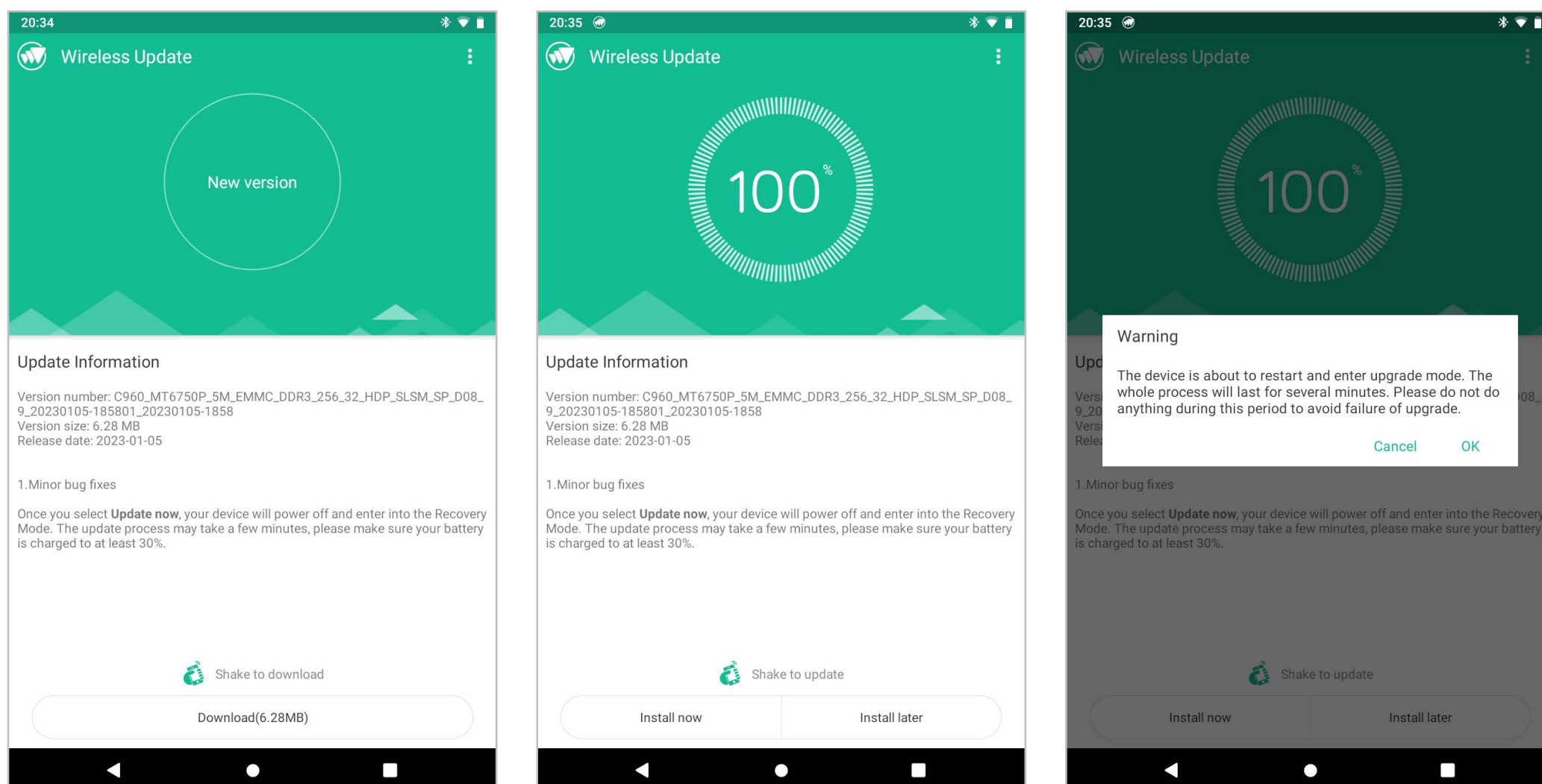


1. First restart tablet and / or WiFi. and icon / notification should appear in the top left corner.

This might take up to 1 hour to appear. If not, please turn of WiFi and then switch back on.

2. Pull down from top edge of screen to view and tap notification to start update.

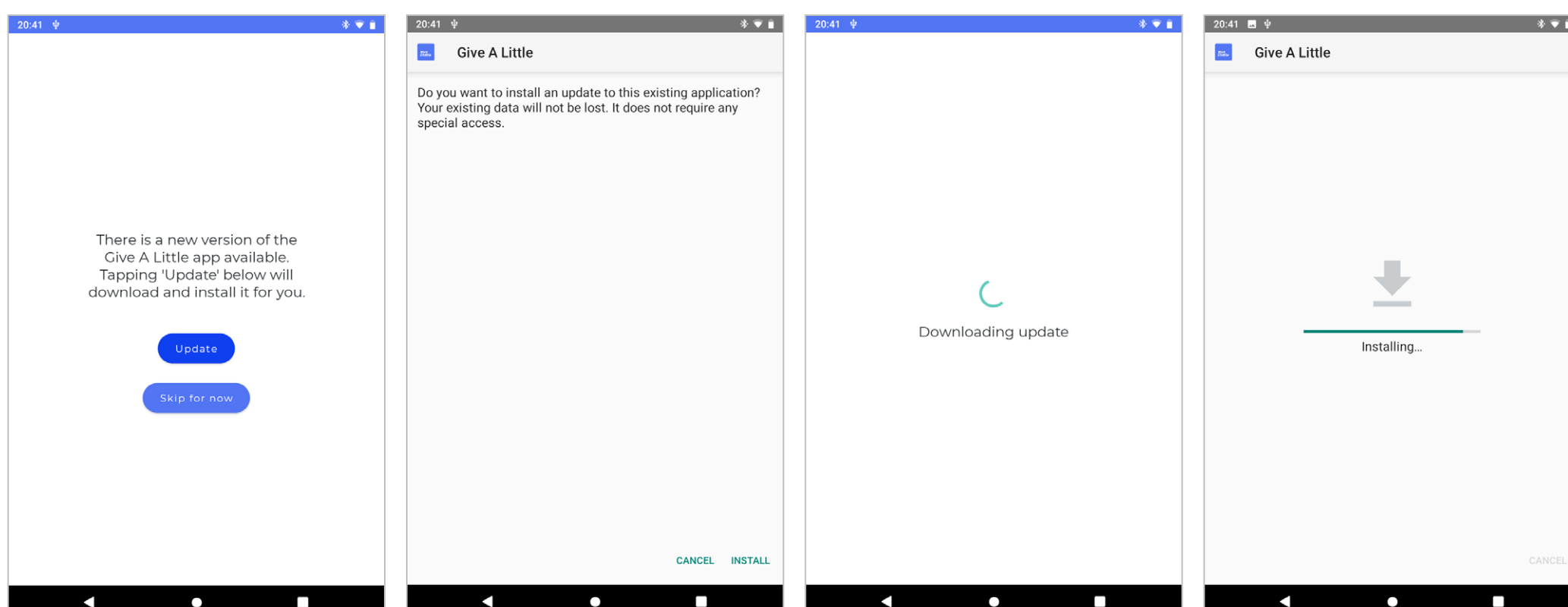
NOTE: For Data SIM customers we would recommend temporarily moving the device to a location when WiFi is available.



3. You will then be asked to download. Please tap the download button (shake message only applies to mobile devices).

4. Tap 'Install now'. You will need to have at least 30% battery charge for this to work.

5. Tap 'OK' and the update will install with the device restarting afterwards.



5. You can then open Give a little and update to the current version.